

## INTRODUCTION

NRMA CareFlight is dedicated to excellence in the management, during transport, of the sick and injured.

This involves far more than provision of an aircraft and crew. Ongoing education, research, protocol and equipment development, quality improvement and liaison with the Ambulance Service of NSW (ASNSW) and other emergency services all form important aspects of an evolving service to the people of NSW.

CareFlight provides medical services at many different levels:

- We provide medical staff to ASNSW at the ambulance retrieval bases at Bankstown and Orange.
- We provide primary scene response through the ground-breaking Head Injury Retrieval Trial (HIRT) which has resulted in delivery of medical teams with response times that are unprecedented in pre-hospital medicine in Australia.



- CareFlight medical crew expertise extends outside the borders of NSW through the CareFlight International Air Ambulance medical evacuation service. This service provides longer range services via jet aircraft within the Asia-Pacific region as well as within Australia, with additional worldwide missions on commercial passenger aircraft.



*CareFlight International Air Ambulance despatched a medi-jet and medical team to transport President Dr Ramos-Horta from Dili to Darwin after an assassination attempt*