

QUALITY ASSURANCE

Monthly Quality Assurance meetings are used as a peer review and education session. Held at CareFlight's Westmead base, the format includes dinner, guest speakers and QA review.

PROBLEM CASES

The following process is used for problem cases:

1. Post-mission debrief with CareFlight Specialist or Medical Director
2. Weekly case review
3. Monthly QA meeting
4. Medical Committee
5. Safe Operating Procedures (SOP's) developed as required
6. External problem raised with appropriate organisation/hospital, discussed at QA meeting and reported to the Medical Director