

YOUR IMPACT: 2021 REPORT



The **lifesaving power** of **CareFlight**



Last year, the **lifesaving power** of CareFlight rescued thousands of people across Australia - thanks to you.



CareFlight's Airbus H145 rapid response helicopter, proudly sponsored by Mounties Care is the first of its kind in Australia.

We counted on you to protect the lives of our crew

Your generosity in 2021 maintained our critical supplies to keep our Rapid Response and PTS crews safe during this pandemic, as they answered the call to fellow Australians in need.



3,500+
hospital grade gowns



11,000+
surgical masks



7,800+
N95 masks



28,000+
pairs of gloves



7,300+
Rapid Antigen Tests



870+
protective goggles



2021 was another challenging year for all of us. We are continuing to see the terrible impact this virus has on our communities. Our crews are more exposed than they have ever been, and the personal protective equipment (PPE) required to keep them safe, was afforded thanks to your generosity. It is because of you, CareFlight was there for even more Australians in 2021.

We also forged ahead in our pursuit of delivering world-class patient care. We welcomed the new G150 medijet and our state-of-the-art Airbus H145 helicopter, proudly sponsored by Mounties Care, and adopted innovative solutions to train and support our crew and our patients.

In 2021, you helped keep vulnerable Australians alive – and everyone stay strong. I hope when you read this report, you'll understand the truly lifesaving power of your support for CareFlight.

- Mick Frewen, CEO, CareFlight





Mitch Gawthorn, CareFlight Remote Trauma Course recipient

You help put powerful training to the rescue

Mitch Gawthorn, an Operations Manager at a Kakadu hotel, is grateful every day for his CareFlight trauma training. In fact, shortly after he completed the course, his new skills were put into action, when a call came in about a bad car accident an hour away.

At the scene, Mitch quickly assessed his patients, focusing particularly on a woman trapped inside her car. He examined her for major injuries, and then helped the fire brigade get her out. Mitch's quick thinking and confidence undoubtedly helped save lives that day. Mitch said if it wasn't for his CareFlight emergency trauma training, he'd have been a lot less confident as a first responder that day.

"CareFlight gave me the skills to save lives."

- Mitch Gawthorn

You're there when life hangs in the balance

Steve McDonald knows that if it wasn't for CareFlight, he wouldn't be here. When his motorcycle was hit by a caravan that swerved into his lane, Steve was thrown into the air, skidding 90 metres along the road.

When our crew reached Steve, they could see his foot was partially torn off and his leg bone was protruding through his pants. On the flight to hospital they had to pump all the blood they had into him to keep him alive. Steve lost his leg, but he has a new prosthetic leg and a profound gratitude for the crew who saved him – and people like you.

*"The crew – they're my heroes.
They need our support."*

- Steve McDonald



Steve visited the base to meet the crew that saved his life.



Melanie (right) with local CareFlight Patient Transport team member, Bri Boyd

Help comes fast, thanks to you

A sudden accident took Melanie Corbett from riding a horse to an urgent flight with CareFlight for emergency treatment. 21-year-old Melanie, a professional track rider, was working a horse at the track when the horse took fright, shot through a fence and fell, landing on top of Melanie.

Melanie had a spinal injury which needed specialist treatment in Newcastle, around four to five hours by road. CareFlight swung into action, safely flying Melanie and her mum in less than an hour. Timely transport has helped her recover, faster – she's not quite ready to get back on the horse yet, but because of your support, she's on her way.

"If it wasn't for CareFlight, it would've been a 5 hour drive in a road ambulance with a spinal injury."

- Melanie Corbett

You keep families together

In 2017, Riley Hilditch was swimming with his friends on the Central Coast when the unthinkable happened: he hit his head and was gravely injured. If it wasn't for the lifesaving efforts of CareFlight's rapid response helicopter crew, Riley would never have made it home alive. The accident broke his neck, and Riley spent over 40 weeks in hospital.

But four years later, Riley with his mum Suzanne, and sister Taylah, got the chance to visit the CareFlight base and meet with the crew that saved Riley's life. It was an emotional moment for everyone, Riley especially. He's so grateful for the help he received, when he truly needed it most.

"There aren't really any words to explain how it feels – I'm so grateful."

- Riley Hilditch



A touching moment for Riley meeting the crew that saved his life.

Your support ensures more Australians are receiving our world-class care.

It takes a range of specialised aircraft, road vehicles, equipment, and crew members to save Australians lives most in need. Last year, we chalked up 10,900+ total flight hours and cared for more than 9,000 patients – and it was all possible because of you.

It's a long way from where we started, 35 years ago, as a single helicopter, daylight-only operation. Back then, we flew just four missions a month. Today, our doctors, paramedics and nurses fly from 12 airports or bases, on helicopters, turbo-prop air ambulances and specially designed medijets to save lives around Australia and internationally.

Our unrivalled service depends on you

Our specialist aeromedical crew rely on state-of-the-art equipment to provide the best medical care; from portable ultrasounds and heart defibrillators, to night vision goggles which play a critical role on search and rescue missions after dark.

Our fleet has expanded and advanced in response to technological breakthroughs. Today, our Gulfstream G150 aeromedical jet is the first of its kind in Australia – with a flight speed of more than 1,000 km p/h and a range of over 5,300 km, it can handle some of the longest medical retrieval routes in the world. While the Airbus H145 rapid response helicopter is also unique in Australia, built to the most advanced design for saving lives.

As a CareFlight supporter, you're the reason we now have one of the world's best aeromedical rescue and transport services, saving even more Australian lives. It's all because of you.



Australian first
Our new rapid response helicopter is more clinically advanced and responsive



1,000 km/hr
flight speed makes our new Gulfstream jet a world leader in long distance patient transfer



10,000+ hours
flown in our turbo-prop planes and helicopters in the last 12 months



3,440 patients
cared for with our Patient Transport Vehicles since commencing service in April 2018



130+ doctors
on call across Australia to bring lifesaving medical care to the accident scene



Our new Airbus H145 helicopter is an Australian first



Our fleet has the most advanced rescue helicopters



We can respond to many types of emergency situations



CareFlight's new Gulfstream jet, representing a new generation of aeromedical retrieval for Australia



Our planes are all weather and day/night capable



We can undertake long flights to rescue patients



CareFlight's fleet feature purpose-designed systems

You give us the **power to save lives.**



We need your support to help save even more lives 2022.

We have a crew of dedicated professional medical professionals. We have world-leading pilots, ground crew, engineers and logistics support staff. We have advanced fleet of aircraft and the latest medical technology to help us save lives. **But the most important thing we need to keep going, is you. CareFlight doesn't exist without our incredible community and people like you – please, help us save more lives this year.**

Please send your donation today. Freecall 1800 655 876 or visit careflight.org/impact2022

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