



## **CareFlight Rescue Raffle Terms and Conditions**

These Terms and Conditions apply to the CareFlight Rescue Raffle. By purchasing tickets to enter the CareFlight Rescue Raffle ticket holders accept these Terms and Conditions and are bound by them.

The CareFlight Rescue Raffle ("the Raffle") is a fortnightly draw promoted and run in New South Wales and Tasmania by CareFlight Limited ABN 18 210 132 023 ("CareFlight") for the sole purpose of raising funds for the registered charity ACN: 003093445. Fundraising Authority Numbers: NSW 11649, TAS C/133.

The Raffle is only open to residents of New South Wales and Tasmania aged 18 years or over.

Employees (and their immediate families) of CareFlight are ineligible to purchase tickets in the Raffle. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

Each draw will have one Raffle prize of \$AUD 1,000 awarded as a cheque or electronic funds transfer (EFT) to the winner's nominated account. No substitute prize will be offered.

Draws will take place every second Friday on the dates detailed below at CareFlight's national head office, Corner Redbank Rd and Barden St, Northmead, NSW, 2152, by use of a random number generator program. If a draw is due on a Friday that is a public holiday, the draw will take place on the Thursday prior to that Friday. Dates beyond those listed below will be published when confirmed:

02-Jan-24, 12-Jan-24, 25-Jan-24, 09-Feb-24, 23-Feb-24, 08-Mar-24, 22-Mar-24, 05-Apr-24, 19-Apr-24, 03-May-24, 17-May-24, 31-May-24, 14-Jun-24, 28-Jun-24, 12-Jul-24, 26-Jul-24, 09-Aug-24, 23-Aug-24, 06-Sep-24, 20-Sep-24, 04-Oct-24, 18-Oct-24, 01-Nov-24, 15-Nov-24, 29-Nov-24, 13-Dec-24, 27-Dec-24, 10-Jan-25, 24-Jan-25, 07-Feb-25, 21-Feb-25, 07-Mar-25, 21-Mar-25, 04-Apr-25, 17-Apr-25, 02-May-25, 16-May-25, 30-May-25, 13-Jun-25, 27-Jun-25, 11-Jul-25, 25-Jul-25, 08-Aug-25, 22-Aug-25, 05-Sep-25, 19-Sep-25, 03-Oct-25, 17-Oct-25, 31-Oct-25, 14-Nov-25, 28-Nov-25, 12-Dec-25, 29-Dec-25

CareFlight reserves the right to suspend, cancel or modify a draw at any time and for any reason, without notice.

Each ticket represents one chance and costs \$AUD 2 per week for a minimum of four weeks, providing entry into two draws. A maximum of 4 tickets per week can be purchased.

A unique ticket number will be issued for each ticket purchased. Ticket holders will be notified of their ticket numbers by email and/or SMS when purchased, otherwise by mail.

Payments for tickets are made by periodic contributions every four weeks through either Direct Debit Request (DDR) or Credit Card Recurring Payments (CCRP) Agreements with CareFlight. Ticket holders will be entered into the first draw once the first contribution has been successfully debited on the nominated first debit date from the nominated account. A ticket holder will be entitled to entry into subsequent fortnightly draws with the same ticket number/s, following each successful periodic contribution every four weeks while the DDR or CCRP Agreement is in place with CareFlight. Ticket holders may change the number of Raffle tickets purchased, pause or withdraw from the Raffle. Tickets not withdrawn or cancelled at least five (5) working days prior to the due debit day will be valid for the draw, and therefore able to win the prize, and will not be refunded. CareFlight may at its discretion, refund a ticket payment following a draw if tickets have been sold in error. If your first

contribution is not received or successfully debited by the nominated first debit date, then unless you request otherwise, your payment and your same ticket number/s will be automatically entered into a subsequent fortnightly draw after being successfully debited.

If for any reason CareFlight is not able to run a draw as planned, including but not limited to tampering, unauthorised intervention, fraud, any technical difficulties or equipment malfunction or any causes unforeseen or beyond the control of CareFlight, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this Raffle, CareFlight reserves the right in its sole discretion to take any action that may be available, without notice, to delay, modify, suspend, cancel or terminate a draw, subject to state regulation.

CareFlight stores and processes ticket numbers and personal information to conduct the Raffle, and may disclose your personal information to third parties to assist with this purpose subject to the terms of CareFlight's Privacy Policy which can be viewed here: [www.careflight.org/privacy\\_statement/](http://www.careflight.org/privacy_statement/)

Raffle winners will be notified by phone or email. It is each ticket holder's responsibility to notify CareFlight of any change of contact details.

If a potential winner cannot be contacted or the prize notification is returned or is undeliverable, such potential winner forfeits all rights to any prize, and an alternate winner may be selected.

Winning ticket numbers and winners' details, in brief, will be published on CareFlight's website [www.careflight.org](http://www.careflight.org). Winners' details, in brief, may also be used by CareFlight in promotional material.

All proceeds, after the deduction of prizes and expenses, will support CareFlight.

Raffle ticket purchases are not tax-deductible.

The decision of CareFlight in respect of all matters to do with the Raffle will be final and no correspondence will be entered into.

CareFlight reserves the right in its absolute and sole discretion to reject an entry to the Raffle or to terminate a ticket holder's entry, subject to acting reasonably at all times.

CareFlight shall not be responsible or liable to any person claiming a prize which has been paid to a person who assumed the identity of the ticket holder and who obtained sufficient information to impersonate the rightful ticket holder. In the event that CareFlight, in its absolute discretion, believes that the winner is not lawfully entitled to payment of a prize or that a prize has been paid to a ticket holder where CareFlight decides, in its absolute discretion, that the chance is invalid it shall be entitled to withhold payment of the prize or recover a prize already paid to a ticket holder (where applicable) pending the outcome of all appropriate checks and investigations.

CareFlight shall not be responsible for damages, losses or liabilities of any kind, including without limitation, direct, indirect or consequential loss or damages arising out of or in relation to Raffle draws. Nothing in this condition shall limit or exclude liability for death or personal injury as a result of CareFlight's negligence.

CareFlight may change the Terms and Conditions of the Raffle at any time and at their discretion and will publish the new rules on their website [www.careflight.org](http://www.careflight.org) before the changes take effect.

Ticket holders may change the number of Raffle tickets purchased, hold or withdraw from the Raffle at any time by calling CareFlight on **1800 655 876** or emailing [regulargiving@careflight.org](mailto:regulargiving@careflight.org).