

YOUR IMPACT: 2023 REPORT

Your support is saving lives **CareFlight**

Your support in 2023 had a real impact.
Thanks to you, our crews continued to deliver world-class care across Australia.



From suburban heartlands to the middle of nowhere, our crews have been hard at work saving lives. 2023 has been a big year for CareFlight and we're proud to have made a real difference to the lives of so many. Every call we take matters, from the youngest to the very elderly. Every mission has been made possible with your help.

“The CareFlight crew changed my life forever.”

- Charlotte



Without CareFlight, Charlotte may have lost her life and leg.

If you ever wanted proof of how CareFlight can change lives, just ask Charlotte. As a young uni student, she and her sister were travelling in the Northern Territory on holiday when Charlotte sustained an injury to her leg.

The cut seemed minor but it wasn't.

Before long, Charlotte was in agony. She went to the hospital in Katherine, where the team discovered Charlotte's wound was far, far more serious than anyone could have imagined. She had developed a rare life-threatening bacterial infection.

Regional hospitals simply aren't equipped to deal with the kind of danger Charlotte now faced. With her life on the line, CareFlight were called

– tasked with urgently flying Charlotte to the medical help she needed.

Charlotte doesn't remember much about the flight as they raced to Royal Darwin Hospital.

Being in a life-or-death situation was terrifying for Charlotte. But the amazing care she received led to a very big life decision. Once she recovered from her ordeal, Charlotte quit her journalism degree and enrolled in nursing. She knew what it felt like to need help like that. Now, she wants to pay that care forward.

“I wouldn't have survived without CareFlight. They didn't just save my life; they changed the course of my life.”

- Charlotte



Charlotte and her friends visited the base to thank the crew.

Trauma Care Workshops

The Trauma Care Workshop (TCW) provides pre-hospital trauma care training to first responders and community members through skill station and scenario-based simulations delivered by our Clinical Educators.

This program prepares you with the necessary skills, knowledge and confidence to manage a patient immediately in the event of an incident.



This vital program has trained 7,000+ first responders – putting lifesaving skills into the hands of more Australians over the years



CareFlight's Trauma Care Workshops help first responders save more lives.



Emergency trauma care training equips first responders and community leaders to take action in critical situations – moments we hope never arrive, but for which we stand prepared.

Marine Rescue volunteer, Matthew Dorhauer, exemplified this readiness when he applied skills acquired from the CareFlight Trauma Care Workshop (TCW) during a recent rescue.

In a challenging scenario where two men in a boat lost power and capsized perilously close to rocks, a swift rescue was imperative to prevent injuries. Facing choppy surf and sizable waves, Matt navigated his jet ski with careful consideration to avoid potential hazards, recognising the inherent risks involved in water rescues, where even the rescuer can become a victim.

Adapting to the dynamic nature of the rescue, Matt's quick decision-making during the rescue, which involved assessing the sailors' condition and adjusting his approach, ensured a seamless operation.

Matt had previously received trauma rescue training, but the additional insights gained from CareFlight's trauma training enhanced Matt's proficiency.

Matt emphasised the value of learning from the personal experiences of the CareFlight educators.

"Hearing from the CareFlight team about their personal experiences in trauma care really expanded my knowledge. Any first responder would benefit from CareFlight's Trauma Care Workshop,"

– Matt Dorhauer





The hidden heroes **keeping CareFlight airborne.**

Behind each CareFlight over-sea winch rescue, tight helicopter landing, or long-distance air ambulance repatriation is a team of quiet achievers who keep the aircraft in perfect condition – the CareFlight Engineering team.



CareFlight started out in 1986 with one helicopter. Today CareFlight operates out of 12 airports or bases across Australia. We are one of the only providers

in Australia that holds Civil Aviation Safety Authority (CASA) approvals to operate three different aeromedical platforms, including helicopters, turbo prop planes and jet aircraft, as well as patient transport vehicles.

CareFlight flew over 9,600 hours last year in our helicopters, turbo-prop aeroplanes and jets – that’s a lot of wear and tear.

Ensuring that CareFlight’s large fleet of almost 20 aircraft are ready to fly out at a moment’s notice is essential to our critical care capability, and our engineering team are one of the most important parts of that process.



The team has over 850 years of aviation experience between them, and without their expertise, reliability and dedication, many of CareFlight’s lifesaving services would not be able to operate at the high standard we need.

Your support helps to ensure our hard-working engineering experts can keep our aircraft in top shape ready for the next call.

“The Engineering and Maintenance team we have at CareFlight is an incredibly dedicated and talented group of individuals. We are all privileged to be able to support CareFlight’s mission to save lives, speed recovery, and serve the community by ensuring our fleet of aircraft are always maintained to the highest standard.”

– Luke Bradshaw, General Manager – Engineering

CareFlight’s Fleet



Turbo Prop
Air Ambulance



Rotary Wing
Helicopter



Patient Transport
Vehicle



Medi-Jet
Air Ambulance



Thank you for helping us save lives across Australia.

Your support enabled us to fly **over 9,600 hours** delivering the best medical care to **more than 9,000 Australians**.



260 patients

Rapid Response
Helicopter Service



245 patients

NT Interstate Aeromedical
Evacuation Service



3,049 patients

Palmerston Inter-hospital
Road Transport Service



4,013 patients

Top End Medical
Retrieval Service



1,330 patients

NSW Patient
Transport Service



128 patients

CareFlight
Air Ambulance



57

Trauma Care Workshops
across Australia



779

Trauma Care Workshop
participants

Ashley



"To see a child you helped save
grow up, is pretty special."

John Hoad, Pilot

Craig



"That's why CareFlight exists –
to be there when you need us most."

- Brendon, Nurse

Albie



"Saving a life creates a special
connection, one you share with me."

- Dr Giles Flick

From maintaining aircraft to the highest standards to tackling the toughest medical and logistical challenges, CareFlight is a massive operation and your generosity is the driving force behind our ability to save lives every day.

Join us in making a difference in 2024, every contribution, no matter the size, has a meaningful impact. Your support is not just a donation; it's a lifeline for those Australians who rely on CareFlight in their most vulnerable moments.

Your generosity helps us save lives. Please give today. Freecall 1800 655 876 or visit careflight.org/impact

CareFlight

